

REPORT ABUSE, NEGLECT AND EXPLOITATION

There is no doubt that most caregivers in the Commonwealth of Kentucky provide capable and proper care to our most vulnerable citizens.

The few who do not, however, must be found, stopped and punished for their actions.

Referrals from concerned citizens are a critical source of information for the Office of Medicaid Fraud and Abuse. All reported cases are reviewed and, where appropriate, investigations are conducted to determine whether violations have occurred.

Report all suspected abuse, neglect, or exploitation of patients in facilities receiving Medicaid funding to the Office of the Attorney General's Office of Medicaid Fraud and Abuse toll-free at **1-877-ABUSE TIP** (1-877-228-7384) or visit us online at www.ag.ky.gov.

If you suspect that an adult has suffered abuse, neglect or exploitation, please report that information to authorities as soon as possible.

Office of Medicaid Fraud and Abuse
Office of the Attorney General
1024 Capital Center Drive
Frankfort, Kentucky 40601
Phone: (502) 696-5405
Abuse Tip Line: **1-877-ABUSE TIP**
1-877-228-7384

The Office of the Attorney General does not discriminate on the basis of protected classes: race, color, religion, sex, national origin, sexual orientation, gender identity, ancestry, age, disability, veteran status, or genetic information in employment or in the provision of services and provides upon request, reasonable accommodation necessary to afford individuals with disabilities an equal opportunity to participate in all programs and activities.

Printed with state funds KRS 57.375



Patient Abuse, Neglect and Exploitation

Report suspected abuse
and neglect to

1-877-ABUSE TIP

1-877-228-7384

Kentucky Attorney General's Patient Abuse Tip Line



Office of Medicaid Fraud and Abuse

Russell Coleman
ATTORNEY GENERAL

In the Office of the Attorney General, we believe that every patient in a nursing home, Medicaid facility, or personal care home deserves to be treated with dignity and respect and should be free from patient abuse, neglect or exploitation. Instances of patient abuse, neglect, or exploitation will be investigated and, when appropriate, prosecuted.



Persons living in nursing homes, healthcare facilities, or personal care homes are particularly vulnerable to abuse. Kentucky law requires that any person who suspects that an adult has suffered abuse, neglect or exploitation shall report it to authorities.

Persons suspecting abuse may report the abuse to the Attorney General's Toll-Free Tip Line: **1-877-ABUSE-TIP** (1-877-228-7384) or report online at **www.ag.ky.gov**.

All efforts will be made to keep sources of information confidential.

WARNING SIGNS

Physical Abuse

- Frequent unexplained injuries or complaints of pain without obvious injury
- Burns or bruises suggesting the use of instruments, cigarettes, etc.
- Passive, withdrawn and emotionless behavior
- Lack of reaction to pain
- Injuries that appear after the person has not been seen for several days
- Patient complains of physical abuse

Sexual Abuse

- Injury to the genital area
- Difficulty in sitting or walking
- Fear of being alone with caretakers
- Patient reports a sexual assault

Neglect

- Obvious malnutrition
- Lack of personal cleanliness
- Habitually dressed in torn or dirty clothes
- Obvious fatigue and listlessness
- Begs for food or water
- In need of medical or dental care
- Left unattended for long periods
- Bed sores

Financial Abuse

- Mismanagement of personal funds
- Lost, stolen or destroyed property