

# SCAM ALERTS

## *How to Send a Text Message*

(Please note: typed text is not case-sensitive.)

### **SMART PHONES**

#### **iOS** (Apple)

1. Open *Text Messages* and tap .
2. Enter **GOV311** (468311) in the *To:* field.
3. Type **KYOAG SCAM** as the message then tap *Send*.

Or,

1. You can also save **GOV311** (468311) as a contact in your phone and then send **KYOAG SCAM** in a text message.

#### **Android**

1. On your Android device, open the *Hangouts* app.
2. At the bottom right, tap *Compose*.
3. Choose *New SMS*.
4. Type in **GOV311** (468311).
5. Tap the number or contact.
6. Tap *Continue*.
7. Type **KYOAG SCAM** and tap *Send*.

#### **Windows**

1. On *Start*, tap *Messaging*, and then tap *New*.
2. Enter **GOV311** (468311) and then type **KYOAG SCAM** as the message and tap *Send*.

Or,

1. You can also enter **GOV311** (468311) as a contact in *People* and text **KYOAG SCAM** from there. For contacts you've pinned to *Start*, just tap their *Tile*.

### **OTHER CELL PHONES**

1. Select the *Messages*, *Text*, or *SMS* icon on your main menu. Scroll over to the icon and push your *Select* or *Enter* button.
2. Select the *Create New Message* option.
3. Enter **GOV311** (468311) in the address bar. You can either type the number into the bar or you enter **GOV311** (468311) as a contact and then select as the recipient.
4. Type **KYOAG SCAM** in the message and send.



**Kentucky Office of the Attorney General**  
Andy Beshear, Attorney General